

**OUR VISION:**

Families and individuals access support and find opportunities, overcome challenges, and contribute to create an East Side community which is celebrated as vibrant, healthy, and welcoming.



**Strategic Plan 2018 - 2021**

**OUR VALUES:**

- Individuality, Diversity & Dignity
- Integrity
- Partnership
- Stewardship
- Responsiveness

**PROGRAM & SERVICES DEVELOPMENT**

A comprehensive process leads to the evolution of existing and development of new programs and services.



**HUMAN CAPACITIES**

We amplify and invest in our human capacities and resources to support increased impact.



**Our Mission:**  
Merrick Community Services supports individuals and families to navigate life transitions, find health and stability, and promote independence.



**EQUITY**

Merrick utilizes an equity framework in all decision making to address issues of bias and systemic inequity within our organization and ensure we are a welcoming organization.



**SUSTAINABLE BUSINESS MODEL**

Merrick leverages relationships to create a diverse resource portfolio that includes grants, contracts, individual giving, volunteer support, alternative revenue generation, and operational partners.



**EXTERNAL RELATIONS**

Grounded in the legacy of settlement houses, we not only provide quality services, but also influence broader efforts that impact participant lives and create positive community change.